

# Your Ascend Broking Team Contacts

Mid Term Adjustments Inbox

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01245 449061



## **Matt Price**

Broking Director

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## **Mel Seymour**

Senior Account Handler

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## **Max Collins**

Broker

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## **Eddie Carter**

Broker

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## Ascend 24/7 App & Online Portal

- Policy Documents
- Certificates
- Policy Wordings
- Proof of Insurance
- Invoices
- Statements
- Claims
- News

## Download App Ascend24/7



or access via Customer Login

[www.ascendbroking.co.uk](http://www.ascendbroking.co.uk)

Key documents library  
Click Here

Ascend 24/7 Management App – changing the way insurance is managed

MANAGEMENT

- ✓ All documents available 24/7 at the touch of a button
- ✓ Access invoices, balances and historical accounts
- ✓ Ability to be expanded across a large fleet as a communication tool

Clear Document Access Portal | Access-All Policy Documentation | Manage Balances & Payments

"An insurer recommended Ascend when it became apparent that the problems I had were with my broker not understanding my sector. A first class service and I am thankful to Simon & the team for assisting our business"

# Your Ascend Claims Team Contacts

First Notification of Claims

[claims@ascendbroking.co.uk](mailto:claims@ascendbroking.co.uk)

01245 449 069



## Alex Patten

Claims Manager

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## Marrienne Turner

Claims Handler

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01245 955 152

Notify us of any claim immediately

[Read our guide here](#)

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-  Clean Document Access Portal
-  Access-All Policy Documentation
-  Manage Balances & Payments

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## Notify Claims Instantly with Ascend Claims App

- Immediate Roadside Notification
- Digital Claim Form
- Pictures included
- GPS Positioning Proof
- Reduce Claim Notification
- Reduce Claims Cost
- Achieve Savings

## Download App Claims Made Easy



Key documents  
library  
[Click Here](#)

# Other Important Contacts



## **Matthew Collins**

Managing Director

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## **Simon Horton**

Commercial Director

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Technical Director

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## **Accounts Department**

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- Home & Contents
- Family Fleet
- Classic Car
- Marine
- Travel
- Financial Wealth
- Medical & Life
- Estates & Planning

[www.ascendexecutive.co.uk](http://www.ascendexecutive.co.uk)

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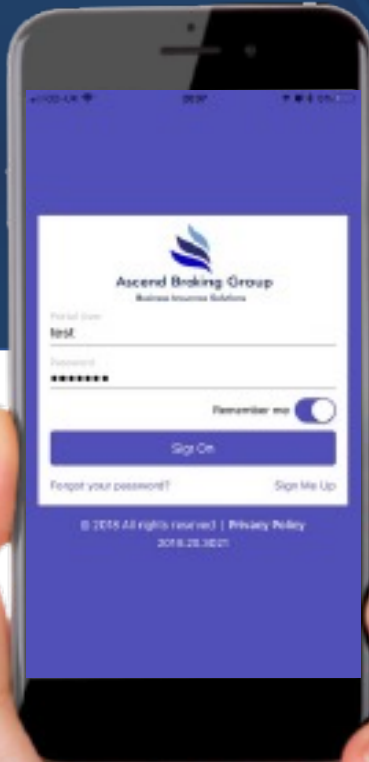


- Risk Management
- Health & Safety
- Business Continuity
- Driving Risk
- E Learning
- Human Resource
- Cloud Based System

[www.ascendrisk.co.uk](http://www.ascendrisk.co.uk)

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**Client Document  
Access Portal**



**Access-All Policy  
Documentation**



**Manage Balances  
& Payments**

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# Ascend Instant Claims Notification App - Adopting Proactive Technology



- ✓ Immediate roadside driver claims reporting
- ✓ Full GPRS/picture and damage claim form
- ✓ Driver incentive programme to report immediately



**Drivers App for  
Immediate  
Notification**



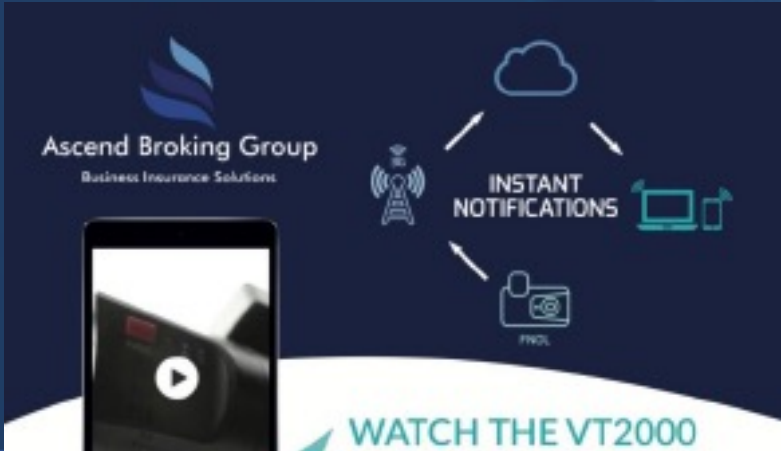
**Less Than 5 Minute  
Claims Reporting to  
Broker & Fleet  
Manager**



**Reducing 1st  
Notification Delay by  
20 Days**

“It is good to see a local business growing by doing things the right way”

# Motor Claims Management – use of integrated camera notification



Speed up claims processing time



Mitigate whiplash & personal injury claims



Improve driver behavior & reduce frequency



**Instant Incident Notification**



**Insurer defense begins within 15 minutes**



**Up to 40% Reduction in Claims Cost**

“An honest and professional answer to our questions. We were not even a client but the team at Ascend provided us with the advice we needed during a complex claim. Appointing them mid-term was an easy decision”

**IMMEDIATE**  
Access to speed, G-force, images and videos when an incident occurs

**POWERFUL**  
Cloud-based platform offering real-time vehicle & driver behaviour

**INSTANT**  
First Notification of Loss (FNOL) alert so users can see who was at fault

**KEY FEATURES**

- 3G: Industry-leading integrated 3G and HD-quality vehicle camera and telematics systems
- Super wide viewing angle: High-quality super-wide viewing angle
- FULL HD 1080p 30FPS: Provides HD images before, during and after an incident
- Cloud: Monitor driver behaviour from anywhere using the VisionTrack cloud platform
- FNOL: Provides First Notification of Loss (FNOL) alerts
- Accurate G-check sensor measures impact force and driving style
- Built-in GPS and GLONASS receiver with self-checking notifications
- Full integration with HERE maps with accurate speed limit data