

## Claim your free LeakBot (RRP £149) and start protecting your home against the damages caused by hidden water leaks today

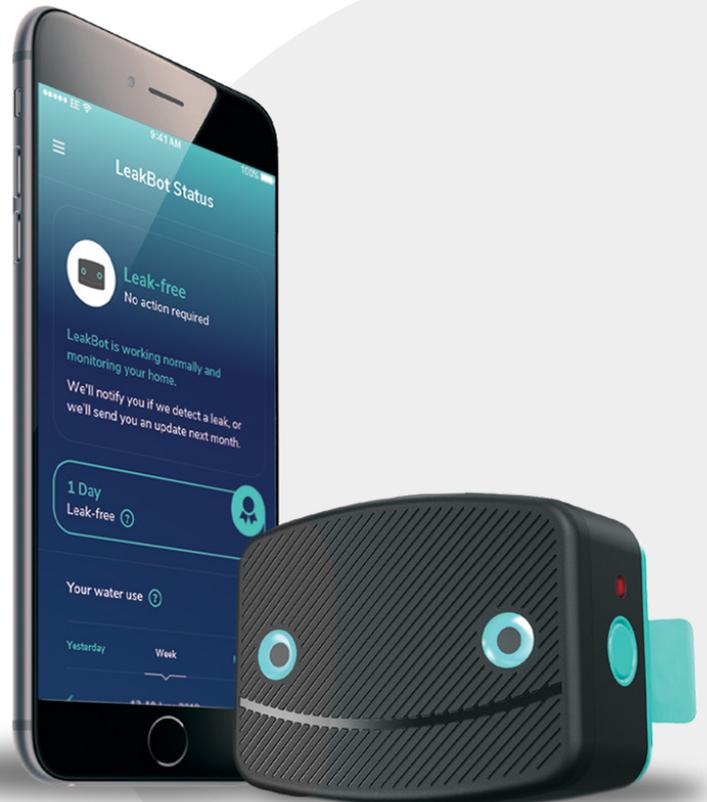
- The average cost of claims for water damage has increased by 41%\*.
- Water leaks can cause serious damage to your home and the things you love.
- Detecting leaks early can save you time, money and distress.

### Say hello to LeakBot

The smart water leak detector that spots hidden leaks before they become bigger problems.

- ✓ **Easy set-up in less than five minutes**  
Simply clip the small smart device onto your cold water pipe – no need for tools.
- ✓ **24/7 monitoring**  
Continually monitors your home for visible and hidden leaks.
- ✓ **Alerts straight to your phone**  
Sends alerts to you if potential leaks are detected, even if the leak is not yet visible.
- ✓ **Expert support to fix problems quickly**  
If you experience a LeakBot alert, a LeakBot engineer will locate and fix the problem. Hiscox will cover the cost of one home visit per device every 12 months.

Hiscox is proud to be the first UK insurer to offer LeakBot free of charge to all buildings insurance customers.



To claim your free LeakBot device or to find out more visit [www.hiscox.co.uk/leakbot](http://www.hiscox.co.uk/leakbot) today.

## Frequently asked questions

### How does LeakBot work?

LeakBot's patented Thermi-Q technology accurately measures both the air and water temperatures in your home to help to identify hidden leaks. If you have a leak it will continually draw colder water from outside into your home, creating a consistent drop in temperature. LeakBot can sense the prolonged and consistent drop in temperature and alerts you to the problem. You need to have wifi at your home and a smartphone in order to use and benefit from LeakBot.

### Which parts of my plumbing will LeakBot monitor?

Once LeakBot is fitted on to your cold internal mains water supply pipe where it enters your property, usually found in your kitchen or garage near the stop tap, LeakBot will monitor your entire cold water supply system for any leaks. Installed correctly, it should monitor all the mains hot and cold water pipes running throughout the house. LeakBot does not monitor systems in your home that are 'closed off' from your mains water system; for example, a central heating system, a waste water system or an extension to your house with additional stop taps.

### What does a LeakBot visit involve?

A specially trained LeakBot engineer will locate and look to remedy any issues to help leave your property leak free. This is not a 'standard' plumbing repair visit. The engineer will use the data from your LeakBot and patented leak detection equipment to help locate a leak or leaks on your internal plumbing system supplied by your mains water supply pipe. Due to this approach, intrusive work is a last resort and you would always have the option to contact Hiscox beforehand to identify whether any costs of the work are covered by your Hiscox insurance policy. Common issues that may trigger an alert include dripping taps and leaking toilets which may increase water usage rather than cause damage. These may be issues that you are happy to address yourself, but if not then they can be identified and fixed as part of a home visit.

### Will it affect the renewal premium of my policy if I have a visit?

Individual leak alerts or requests for LeakBot engineering services that you make will not specifically impact the renewal premium of your Hiscox insurance policy except in circumstances that lead to a claim being made on your policy. We do use information we receive from LeakBot devices to assist us in our home insurance pricing models and for more information see the link to our FAQs below.

### What happens if I forget to respond to my LeakBot leak alert?

The terms of your Hiscox policy will not change if you accept a LeakBot and you forget to respond to a leak alert. This will not affect any insurance claim you submit to Hiscox but we strongly recommend that any such alerts are investigated as soon as possible. Most importantly, until you get it fixed, LeakBot will not be able to detect any subsequent leaks that may develop.



To claim your free LeakBot device or to find out more visit [www.hiscox.co.uk/leakbot](http://www.hiscox.co.uk/leakbot) today.