

Your Ascend Broking Team Contacts



Mid Term Adjustments Inbox

admin@ascendbroking.co.uk

Matt Price
Broking Director
matt.price@ascendbroking.co.uk
01245 449 062

Mel Seymour
Senior Account Handler
Mel.Seymour@ascendbroking.co.uk
01245 449 067

Max Collins
Broker
max.collins@ascendbroking.co.uk
01245 449 064

Eddie Carter
Broker
eddie.carter@ascendbroking.co.uk
01245 449 065

Ascend 24/7 Management App – changing the way insurance is managed

MANAGEMENT

- ✓ All documents available 24/7 at the touch of a button
- ✓ Access invoices, balances and historical accounts
- ✓ Ability to be expanded across a large fleet as a communication tool

Client Document Access Portal Access-All Policy Documentation Manage Balances & Payments

"An insurer recommended Ascend when it became apparent that the problems I had were with my broker not understanding my sector. A first class service and I am thankful to Simon & the team for assisting our business"

Ascend 24/7 App & Online Portal [Download App](#) **Ascend24/7**

- Policy Documents
- Certificates
- Policy Wordings
- Proof of Insurance
- Invoices
- Statements
- Claims
- News



or access via **Customer Login**

www.ascendbroking.co.uk

Key documents library

[click here](#)

Your Ascend Claims Team Contacts



First Notification of Claims

claims@ascendbroking.co.uk

Alex Patten
Claims Manager

alex.patten@ascendbroking.co.uk

01245 449 069

Jenny McGhie
Claims Assistant

jenny.mcghie@ascendbroking.co.uk

01245 449 069

Notify us of any claim immediately


[Read our guide here](#)



Ascend Instant Claims Notification App - Adopting Proactive Technology

MANAGEMENT

- ✓ Immediate roadside driver claims reporting
- ✓ Full GPRS/picture and damage claim form
- ✓ Driver incentive programme to report immediately



Ascend Broking Group
Business Insurance Solutions

Drivers App for Immediate Notification

Less Than 5 Minute Claims Reporting to Broker & Fleet Manager

Reducing 1st Notification Delay by 20 Days

"It is good to see a local business growing by doing things the right way"

Notify Claims Instantly with Ascend Claims App

- Immediate Roadside Notification
- Digital Claim Form
- Pictures included
- GPS Positioning Proof
- Reduce Claim Notification
- Reduce Claims Cost
- Achieve Savings

Download App
Claims Made Easy



Key documents library
[click here](#)

Other Important Contacts



Matthew Collins

Managing Director

matthew.collins@ascendbroking.co.uk

01245 449 061 07901 551965

Simon Horton

Commercial Director

Simon.horton@ascendbroking.co.uk

01245 449 060

David Baker

Development Director

david.baker@ascendbroking.co.uk

01245 449 060

Ian Lawley

Technical Director

ian.lawley@ascendbroking.co.uk

Accounts Department

accounts@ascendbroking.co.uk



- Home & Contents
- Family Fleet
- Classic Car
- Marine
- Travel
- Financial Wealth
- Medical & Life
- Estates & Planning



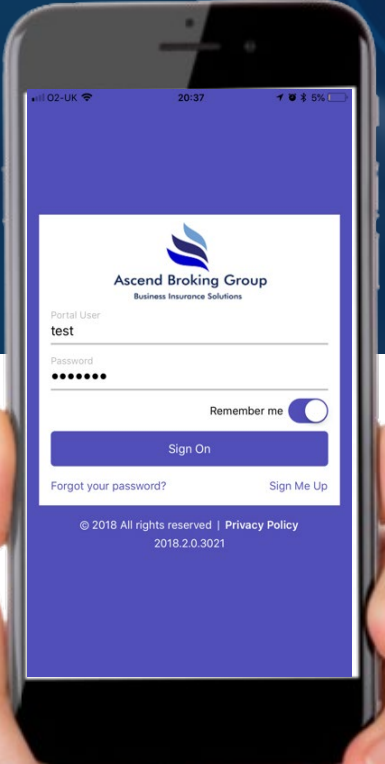
- Risk Management
- Health & Safety
- Business Continuity
- Driving Risk
- E Learning
- Human Resource
- Cloud Based System

www.ascendexecutive.co.uk www.ascendrisk.co.uk

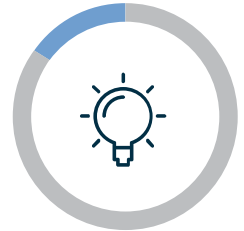
Tel: 01245 449060

Em: info@ascendbroking.co.uk

Ascend 24/7 Management App – changing the way insurance is managed



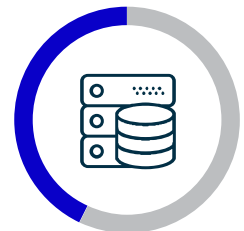
- ✓ All documents available 24/7 at the touch of a button
- ✓ Access invoices, balances and historical accounts
- ✓ Ability to be expanded across a large fleet as a communication tool



**Client Document
Access Portal**



**Access-All Policy
Documentation**



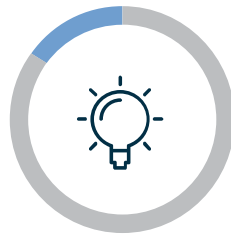
**Manage Balances &
Payments**

"An insurer recommended Ascend when it became apparent that the problems I had were with my broker not understanding my sector. A first class service and I am thankful to Simon & the team for assisting our business"

Ascend Instant Claims Notification App - Adopting Proactive Technology



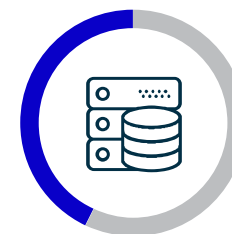
- ✓ Immediate roadside driver claims reporting
- ✓ Full GPRS/picture and damage claim form
- ✓ Driver incentive programme to report immediately



**Drivers App for
Immediate
Notification**



**Less Than 5 Minute
Claims Reporting to
Broker & Fleet Manager**



**Reducing 1st
Notification Delay by 20
Days**

“It is good to see a local business growing by doing things the right way”

Motor Claims Management – use of integrated camera notification

Ascend Broking Group
Business Insurance Solutions

INSTANT NOTIFICATIONS

FNOL

WATCH THE VT2000 DEMO VIDEO HERE

- ✓ Speed up claims processing time
- ✓ Mitigate whiplash & personal injury claims
- ✓ Improve driver behavior & reduce frequency

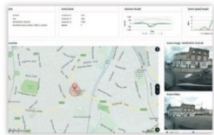
IMMEDIATE

Access to speed, G-force, images and videos when an incident occurs



POWERFUL

Cloud-based platform offering real-time vehicle & driver behaviour



INSTANT

First Notification of Loss (FNOL) alert so users can see who was at fault



KEY FEATURES



Industry-leading, integrated 3G and HD-quality vehicle camera and telematics system



High-quality super-wide viewing angle



Provides HD images before, during and after an incident



Monitor driver behaviour from anywhere using the VisionTrack cloud platform



Provides First Notification of Loss (FNOL) alerts



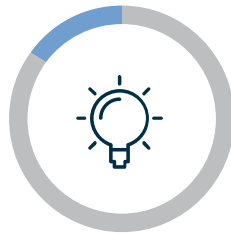
Accurate G-shock sensor measures impact force and driving style



Built-in GPS and GLONASS receiver with self-checking notifications



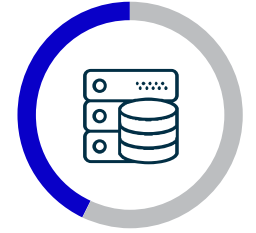
Full integration with HERE maps with accurate speed limit data



Instant Incident Notification



Insurer defence begins within 15 minutes



Up to 40% Reduction in Claims Cost

“An honest and professional answer to our questions. We were not even a client but the team at Ascend provided us with the advice we needed during a complex claim. Appointing them mid-term was an easy decision”